



Guiding Principles for Quality, Environmental, and Industrial Health and Safety Policies

Our priority aim is to satisfy our customers!

We are very serious about our responsibilities towards the environment!

People are the focus of our company philosophy!

Our guiding principles!

Quality Management

1. Our customers set our quality standards. Their opinion of our products is what counts.
2. Our employees are an important asset. Their training and social skills are of utmost priority. These are to be kept in mind and continuously improved.
3. The deliberate objective of our products is and remains:
100% correct, "zero defects"
4. Only products that satisfy the stated quality guidelines are delivered to our customers.
5. We want to identify faults in the early stage of processing and use them in our continuous improvement approach and in the elimination of the causes. **"Do it right the first time!"** is our motto.
6. Scheduling dates are made to be kept: customer inquiries, offers, and customer returns should be processed swiftly and thoroughly.

Industrial Health and Safety Management

1. We believe the occupational safety and health of our employees is also an important aspect of business that contributes to the improved competitiveness of our company.
2. We regard questioning the status quo as a challenge and our task is to continuously strive to improve our industrial health and safety plans to develop innovative solutions. This includes issues in the realm of the products as well as the processes. Compliance with the statutory regulations governing the industrial health and safety of the employees is also a key consideration.



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Environmental Management

1. We determine the environmental aspects of all activities, products, and services and evaluate the extent to which these may have a significant impact on the environment.
2. We derive environmental targets for our environmental program in order to continuously improve our environmental performance. Our environmental programs are focused on the reduction of noise, air pollutants, waste, and wastewater to the maximum extent possible as well as the efficient use of resources like energy and water.
3. Employee awareness is an important topic to us. We promote employee understanding of environmental issues through specific target group education and information programs.
4. Our environmental philosophy is not restricted to the company premises. The employees of partner companies are also informed about the environmental management projects of the IMO Group. A constructive dialog is maintained with customers, suppliers, the public, and the authorities about the environmental protection-related efforts in our production processes and products.
5. Environmental performance is continuously monitored and improved through our environmental management system.
6. The essential basis for our company's environmental management system is compliance with the law. This is the basis for the further development and optimization of our environmental management system